

If you would like to take the opportunity to choose another product from our current mortgage range; you can do this by completing this mortgage choices preference form. **We've included the mortgage choices information sheet for you to read before completing this form and to keep for your records.**

Mortgage product choice

Mortgage account number

Product fee (if applicable)

Would you like to pay the fees in advance? Yes No

1st borrower

Name Mobile +44

Email

Date / / Signature

2nd borrower

Name Mobile +44

Email

Date / / Signature

3rd borrower

Name Mobile +44

Email

Date / / Signature

4th borrower

Name Mobile +44

Email

Date / / Signature

By signing this mortgage choices preference form I/we confirm that I/we all have read and understood the information provided to me/us in the mortgage choices information sheet and agree to the terms included.

Additional support

We can provide literature in large print, Braille and audio. Please let us know if you require an alternative format or any additional support with managing your account. You can contact us either by phone **0345 122 0033**, in writing OneSavings Bank, Sunderland, SR43 4AB or visit kentrelance.co.uk/additional-support for more information.

Do you require literature or information about your account in one of these alternative formats?

1st Borrower	Large Font	<input type="checkbox"/>	Braille	<input type="checkbox"/>	Audio	<input type="checkbox"/>	N/A	<input type="checkbox"/>
2nd Borrower	Large Font	<input type="checkbox"/>	Braille	<input type="checkbox"/>	Audio	<input type="checkbox"/>	N/A	<input type="checkbox"/>
3rd Borrower	Large Font	<input type="checkbox"/>	Braille	<input type="checkbox"/>	Audio	<input type="checkbox"/>	N/A	<input type="checkbox"/>
4th Borrower	Large Font	<input type="checkbox"/>	Braille	<input type="checkbox"/>	Audio	<input type="checkbox"/>	N/A	<input type="checkbox"/>

Do you require literature or information about your account in one of these alternative formats?

1st Borrower	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
2nd Borrower	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
3rd Borrower	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
4th Borrower	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

Please describe how we can help you and which account holder this relates to:

<input type="text"/>
<input type="text"/>
<input type="text"/>
<input type="text"/>

Please be aware, it may be necessary for us to contact you to clarify the support you've told us you need. How would you like us to contact you?

1st Borrower	Post	<input type="checkbox"/>	Phone	<input type="checkbox"/>
2nd Borrower	Post	<input type="checkbox"/>	Phone	<input type="checkbox"/>
3rd Borrower	Post	<input type="checkbox"/>	Phone	<input type="checkbox"/>
4th Borrower	Post	<input type="checkbox"/>	Phone	<input type="checkbox"/>

We collect and use your personal data, for the purposes of administering the account, complying with our legal obligations and in accordance with our privacy policy which can be found at kentrelance.co.uk/legal/privacy-policy or can be obtained by contacting us.

Please note, by providing this information, you consent to us using this information to assist you with the operation of your account. You can withdraw this consent at any time. If you've already made us aware, there is no need to tell us again.

Please read this mortgage choices information sheet carefully before completing your mortgage choices preference form and keep this for your future reference.

Important information about our products and our service

At Kent Reliance we provide information on the different types of mortgages we offer so you can make an informed choice.

Residential and Consumer Buy-to-Let mortgages are provided on an execution-only basis, as we are not authorised to give advice on these products. This means we are not required to assess the suitability of the mortgage product you choose, and you will not benefit from the protection of the Financial Conduct Authority rules on assessing suitability.

If you have any questions regarding the suitability of the mortgage you wish to choose then you should speak to a mortgage adviser.

All our mortgage products are subject to availability and may be withdrawn at any time. If you choose a product that you are not eligible for we will not be able to continue with your application. We will contact you to confirm the options which are available to you if this is the case.

Choosing another Kent Reliance mortgage

To choose another of our products you can visit our website kentreliance.co.uk/mortgages and view our selection of products. Once you have found the product you would like to apply for, simply complete and return the enclosed mortgage choices preference form in the pre-paid envelope provided.

Alternatively you can contact a mortgage advisor who can do this on your behalf. If you choose to contact a mortgage advisor to arrange the product switch, please ensure that you both complete a product transfer broker authorisation form available via our intermediary website.

Next steps

When we receive your completed mortgage choices preference form, we will review your selection and ensure you are eligible for the product you have chosen. We will then send you a mortgage choices offer containing an illustration of the key features of your the product you have indicated as your preference and a mortgage choices offer acceptance form, which you will need to sign and return to us if you wish to go ahead with your product choice.

DocuSign

If you would like to receive the mortgage choices offer and mortgage choices acceptance form via secure email and sign these digitally, please provide unique email address and mobile number along with your printed name and signature on the enclosed mortgage choices preference form.

If you do not provide a unique email address and mobile number for each borrower then the Mortgage Choices Offer and Acceptance of Offer Form will be sent in the post. If you'd prefer to receive the documents in the post, please leave the email address and mobile number blank.

The email address and mobile numbers collected in the mortgage choices preference form will only be used for the purposes of sending documents via DocuSign. If you want your details to be updated, please contact us.

Occasionally, DocuSign email notifications may be blocked by either your email server, firewall, email provider, or email client (such as MS Outlook). Kindly check the spam or junk folder within your mailbox to retrieve the DocuSign envelope or contact us for any further support.

Product fees

If our Product Fee is calculated as percentage of the mortgage amount, this can only be confirmed once the product switch has been completed.

- If you decide to pay your Product Fee in advance you will need to contact us once we have confirmed your product switch has successfully taken place to make the payment.
- If you decide not to pay the Product Fee in advance, this will be added to your mortgage. This will increase the amount you will need to repay and you will pay interest on this amount at the same rate as your mortgage for the term of your mortgage.
- Any fees which you choose to add to your mortgage will be shown in section 3 of your mortgage choices offer which will be sent to you once your application has been approved.

Contact us

Post OneSavings Bank, Sunderland, SR43 4AB	Email You can email your documents to mail@krbs.com	Phone 03456 717274 We are not authorised to provide advice.
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